



# STEPPING STONES

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## Parent/Carer Code of Conduct

At Stepping Stones Preschool, we value our strong relationships with parents and carers. Together this helps us achieve the very best for the children in a mutually supportive partnership between parents, carers and all staff.

As a partnership, our parents and carers understand the importance of a good working relationship to equip their children with the necessary skills for their lives. For these reasons we continually welcome and encourage parents and carers to participate fully in the life of our preschool.

To truly create the best outcomes for children requires the relationship between home and preschool to be based on the principles of care, integrity, trust and mutual respect. The maintenance of this relationship is important to ensure that a child or children are safe and not open to undue distress or anxiety.

## Guidance

As well as following the guidance set out in our parent/carers partnership agreement, parents, carers and visitors are reminded:

- To respect the caring ethos and values of the preschool
- That both staff and parents need to work together for the benefit of their children.
- Approaching staff for help to resolve an issue is done in an appropriate manner (in private - away from the children etc.) If the child's keyworker cannot help please see management.
- All members of staff are treated with respect using appropriate language and behaviour.

This project has been supported by the following partners:



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In order to support a peaceful and safe preschool environment the setting will not tolerate parents, carers or visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with any of the preschools operation or activities anywhere on the premises.
- Any behaviour's on the preschool site we deem to be inappropriate i.e. intimidating, aggressive etc.
- Using loud or offensive language or displaying temper.
- Threatening, in any way, a member of staff, visitor, fellow parent/carer or child.
- Damaging or destroying preschool property.
- Sending abusive or threatening texts, emails or phone messages or other written communications to anyone within the preschool setting.
- Defamatory, offensive or derogatory comments regarding the preschool or any children, parents/carers on Facebook or other social sites.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child (such an approach to a child may be seen to be an assault on that child, and may have legal consequences).
- Smoking, taking illegal drugs or drinking alcohol on or near the preschool site.

Should any of the above occur, we may find it necessary to take action by contacting the appropriate authorities. We may also consider banning the offending adult from entering the premises.

Thank you for reading and abiding by this code of conduct, together we can create a positive and safe environment not only for the children but also all who works and visits the setting.

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Stepping Stones Pre-School is a registered charity, registration number 1137396.